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| |  |  |  |  | | --- | --- | --- | --- | | |  |  | | --- | --- | | **Support Account Detail** |  | | | | |  | | --- | | Support Account ID: | | **HPE System Support Number: SUPPORT WAR-TD** | |  | | |  | | --- | | **System ID: 20181123144530** | | 20181123144530 | | HPE Reference No.: 55701900 | |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **Equipment Address:** | | Arconic Finance Services Belgium | | Industrieweg 135 | | B-3583 PAAL-BERINGEN | |  | |  | |  | |  | | |  | | --- | | **Hardware Contact:** | |  | | Tel: | | Fax: | |  |  |  | | --- | | **This quote is valid until 22.02.2019** | | **Coverage from 01.03.2019 to 30.09.2019** | | **Service Agreement ID: 1085 6647 9430** | |  | |  | |
| |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | Product Nu | | mber | | Description | Serial Number | Coverage Period | | Qty | Price/EUR | | from: | to: | |  | | | | | | | | **H7J34AC** | **HPE Foundation Care 24x7 SVC** |  |  |  |  |  | | **\*\*\* Hardware \*\*\*** | | | | | | | |  | | | | | | | |  | | | | | | | |  | **HPE Hardware Maintenance Onsite Support** |  |  |  |  |  | |  | Hardware Problem Diagnosis | | | | | | |  | 24 hrs, Day 7 | | | | | | |  | Onsite Support | | | | | | |  | Parts and Material provided | | | | | | |  | 4 Hr Onsite Response | | | | | | |  | 24 hrs, Day 6 | | | | | | |  | 24 Hrs Std Office Days | | | | | | |  | Holidays Covered | | | | | | |  | | | | | | | | 653200-B21 | HP DL380p Gen8 8-SFF CTO Server | CZ3325HFPV |  |  | 1 | 133,00 | |  |  |  | | | |  | |  |  |  | | | |  | |  |  |  | | | |  | |  | | | | | | | |  | **HPE Collaborative Remote Support** |  |  |  |  |  | |  | Basic Software Phone Support | | | | | | |  | Collaborative Call Managemnt | | | | | | |  | 24 Hours, Day 1-7  Phone Supp | | | | | | |  | Standard Response Time | | | | | | |  | | | | | | | | 653200-B21 | HP DL380p Gen8 8-SFF CTO Server | CZ3325HFPV |  |  | 1 | 7,00 | |  |  |  | | | |  | |  |  |  | | | |  | |  |  |  | | | |  | |  | | | | | | | | |  |  |  | | --- | --- | --- | |  | Please Note: This is not an invoice, charges shown are exclusive of VAT |  | | | | | | | | |